



RETURN MERCHANDISE AUTHORIZATION

POWERED BY WEBKUL

RETURN MERCHANDISE AUTHORIZATION

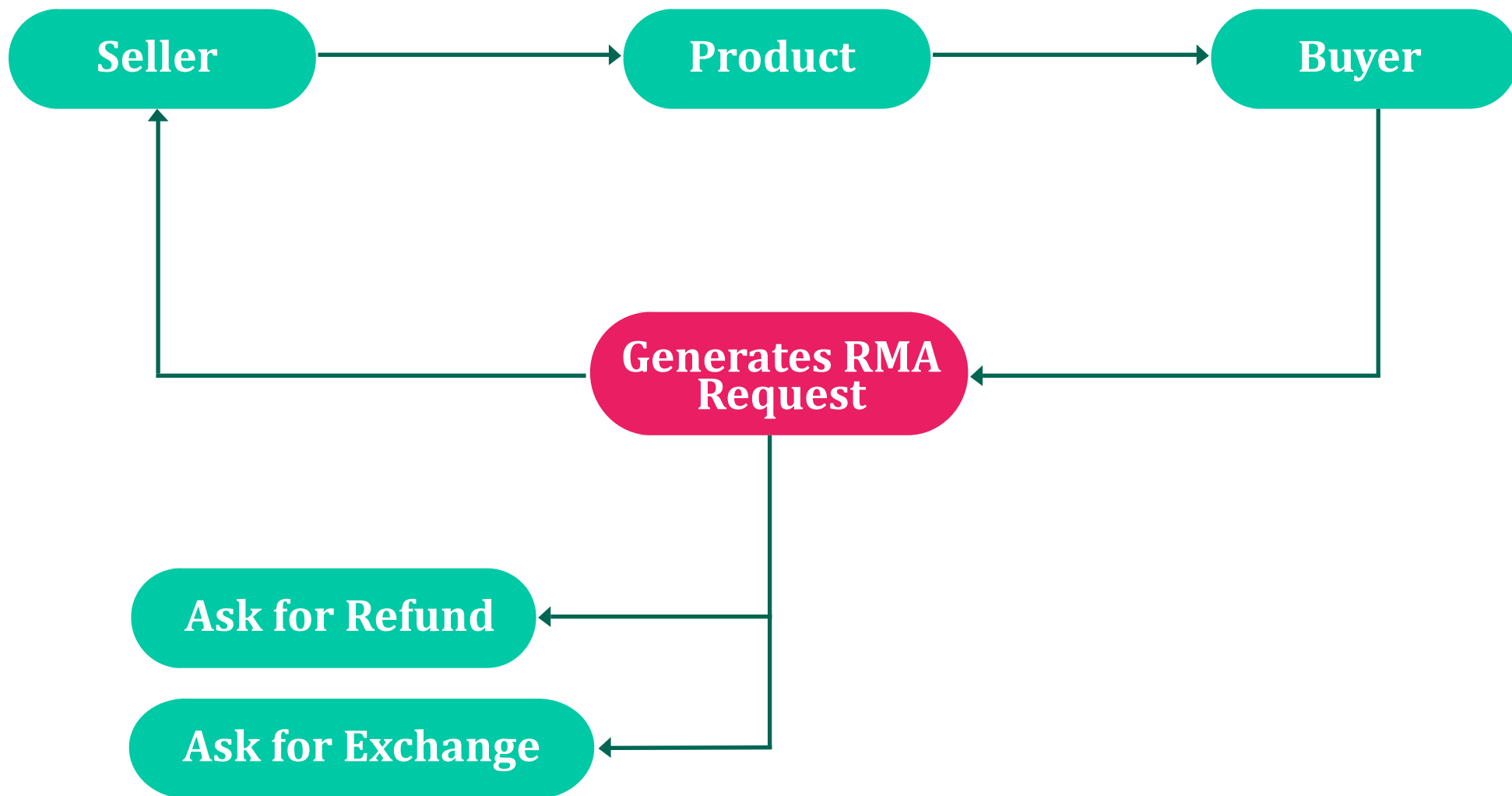
RMA (Return Merchandise Authorization) refers to returning a product in order to receive a refund or exchange. The buyer of the product contacts the store owner/retailer to exchange or to ask for refund.

Product RMA is a brilliant feature which can be used to manage entire product return procedure from buyer to retailer/store owner end in very essential manner.

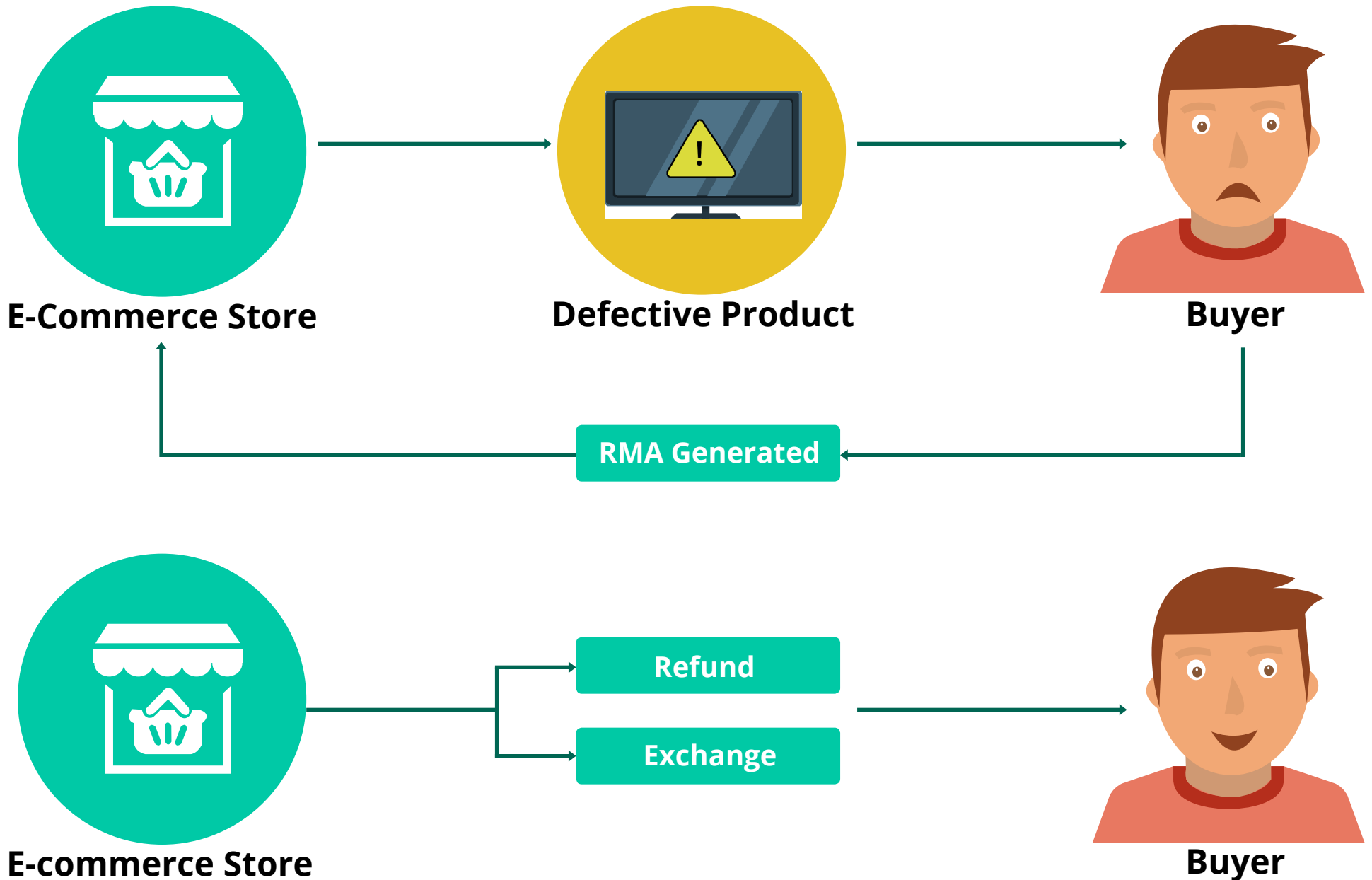
BENEFITS

- 01 RMA is very useful for product return & to minimize the effort for both buyer & seller.
- 02 Customers have their choice of returning items for refund or for exchange.
- 03 RMA actions can be assigned to each item after it is received and inspected.
- 04 RMA provides quick process to successfully handle returns for many stores

RETURN MERCHANDISE AUTHORIZATION WORKFLOW



HOW RMA MAKES BUYER MORE SATISFIED



SOME POPULAR STORES WHICH ARE USING RMA

amazon.com[®]

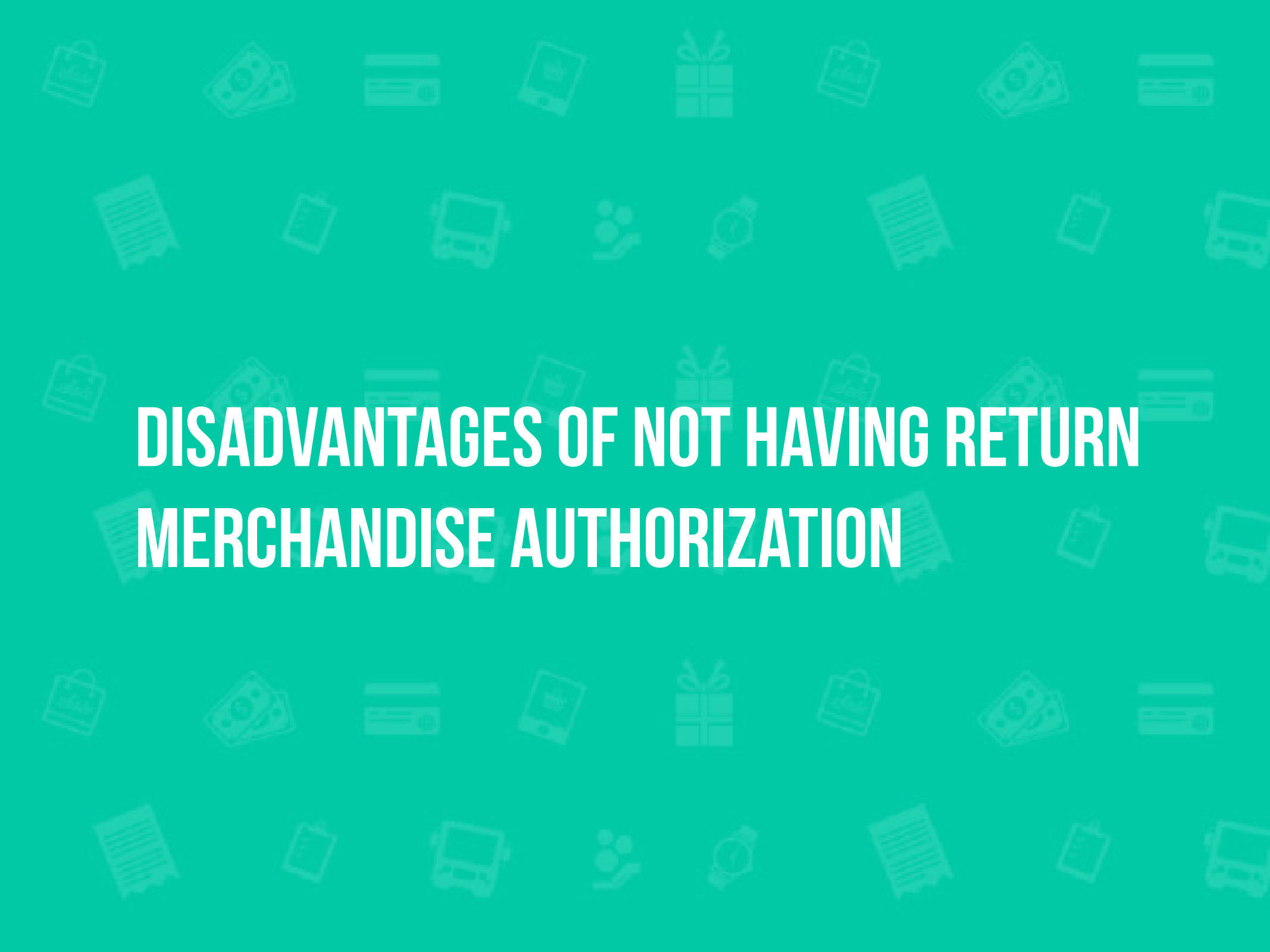
ebay[™]

Etsy

 Alibaba Group



STORENVY



DISADVANTAGES OF NOT HAVING RETURN MERCHANDISE AUTHORIZATION

DISADVANTAGES OF NOT HAVING RMA IN E-COMMERCE STORE

Customers are unsatisfied because they don't have any option against their product to get Refunded or Exchanged

PROBLEMS E-STORE FACES WITHOUT HAVING RMA

1) Increased Queries

2) Lost the Buyer's Trust

3) Decreasing Customers

4) Low Productivity

5) Unsatisfied Customers

6) More Chaos





ADVANTAGES OF RETURN MERCHANDISE AUTHORIZATION

ADVANTAGES OF RETURN MERCHANDISE AUTHORISATION

1) More Satisfied Customers

2) Increases customer's trust towards ECommerce store

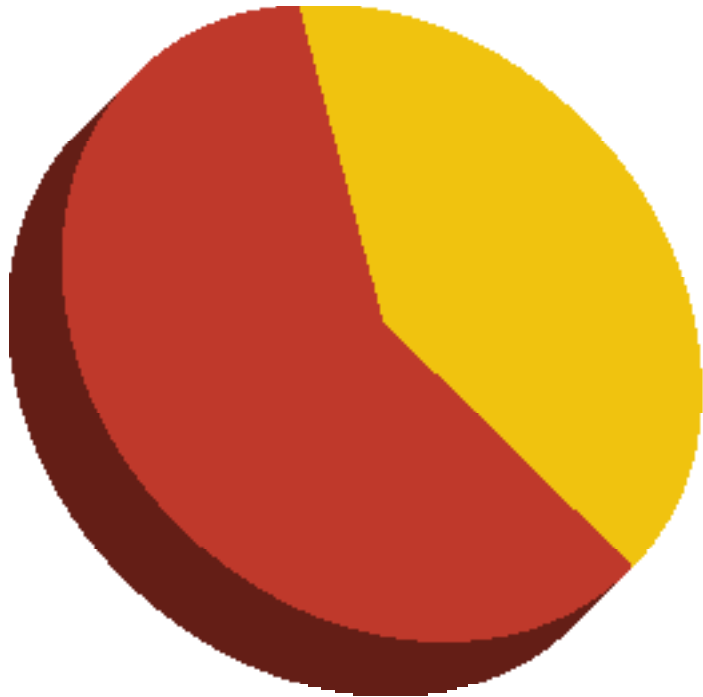
4) Increases Number of Sales

3) Less Number of Queries

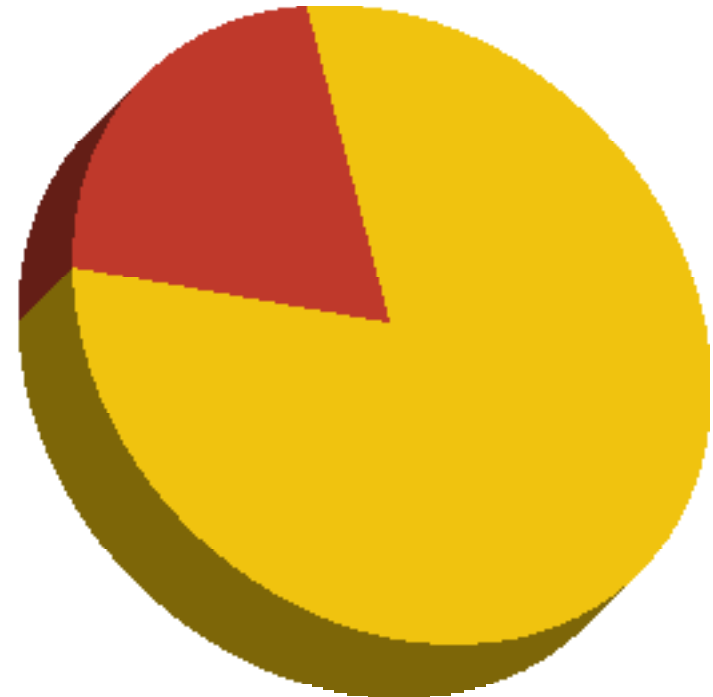
5) No Chaos and Easy Handling



HOW RMA AFFECTS E-COMMERCE STORE ?

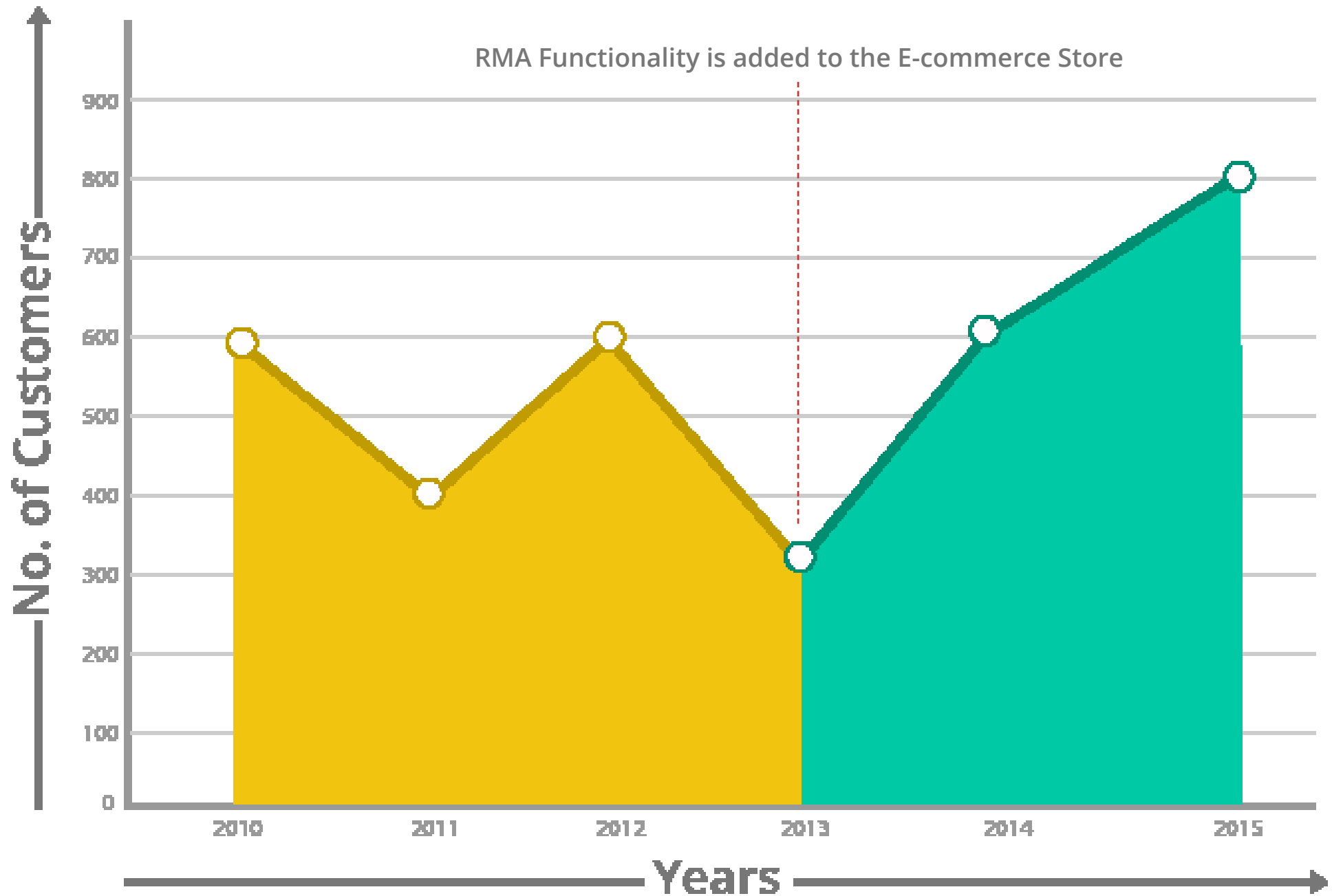


RMA Functionality is not Added to the E-commerce Store



RMA Functionality is Added to the E-commerce Store





DOES YOUR CUSTOMER ALSO WANT A PRODUCT REFUND OR AN EXCHANGE?

Do you want to make your E-Commerce Store even more trustworthy?

Do you want to let your Customers to refund/exchange/opt with zero effort?

Our RMA (Return merchandise Authorisation) module will give you the way to satisfy your customer and make their return process easy.

**MORE
SATISFIED
CUSTOMERS**

**MORE
TRUST VALUE**

**INCREASED
SALES**

RETURN MERCHANDISE AUTHORIZATION MODULE

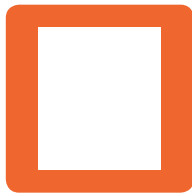


RMA (Return Merchandise Authorization) extension is very powerful return management tool for users by which buyer can create multiple rma request with return reason and return label slip . RMA module provides advance RMA features like return label slip print and reason for return for rma request .

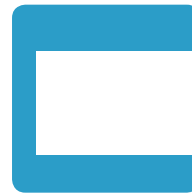
FEATURES

- 01 Buyer, Seller and communication for requested RMA.
- 02 RMA history for seller and buyer with pagination.
- 03 Return Policy setting from admin panel.
- 04 Dynamic selection of items for an order for making RMA request.

Get RMA Extension from Webkul Store



**Buy RMA
for Magento**



**Buy RMA
for Opencart**

Visit Our Store Now: store.webkul.com